

Terms and Conditions

Best of Both Adventures for Women, the tour operator is responsible for the travel services advertised through Best of Both Adventures for Women acts only as intermediary between travelers and Best of Both Adventures for Women and relevant travel services providers. Our services are rendered under the following general terms and conditions:

Our prices include: All services specifically described in each itinerary. Prices are shown in US\$ (US Dollars) and are subject to change without notice before full payment of services purchased.

Our prices DO NOT include:

- Visa charges or handling
- Passport charges or handling
- Tips and gratuities to guides, drivers, bellboys, and other service personnel.
- Transfers (unless specified)
- Baggage excess
- Airport taxes at specified destinations
- Admission tickets to National Parks, Natural Reserves, or Fauna Reserves that are not included in the itinerary
- Any extra charge that is not adequately specified in the itineraries

Reservations:

A \$500 down payment at the time of booking is required. The balance is due 60 days before commencement of the tour. In the form of credit card, money order or Cashers Check Full payment in advance is required to hold reservations made within 35 days from commencement of the tour.

If any balance is not fully paid by the date specified, the company may cancel the tour without any refund whatsoever.

Prices shall be final and subject to no change once payment in full has been made.

If price increases or exchange rate fluctuations force a substantial and justified increase of the agreed-upon price, and the traveler is not willing to pay such an increase, all payments made will be refunded in full, less any applicable banking charge.

The company reserves the right to change hotel bookings should there be no accommodation available. In such a case, an alternative similar hotel will be provided. Should there not be similar hotels available, accommodation at higher or lower category hotels shall be provided. Should there be any cost difference, the price shall be adjusted accordingly.

In the event the tour is shortened or extended due to force major or unforeseeable circumstances beyond the company's control, any related expenses shall be the exclusive responsibility of travelers.

Cancellations:

By the Company: The Company reserves the right to cancel a tour with justified cause, under the following circumstances:

- Upon the occurrence of a force major event, the traveler will receive a full refund, less any applicable banking charge.
- If the required number of reservations has not been obtained for trips requiring a minimum number of travelers as provided for by Act 18,829, a 30-day written cancellation notice shall be sent to the traveler, who will receive a full refund, less any applicable handling & banking charges.

By the Traveler: All requests for cancellations must be made in writing to the Company.
Po Box 1333 Rincon Pr 00677

The following cancellation fees (once the percentage for the provider/s has been deducted) will apply:

- Cancellation received 45 to 31 days prior to tour date: 25%
- Cancellation received 35 to 15 days prior to tour date: 50%
- Cancellation received 14 to 7 days prior to tour date: 75%
- Cancellation received less than 7 days prior to tour date: No Refund.
- Notwithstanding the type of advance cancellation notice the traveler may give, reservations made for long weekends, Easter, high season, Christmas and New Year's Eve holidays will have non-refundable amounts.
- Once the tour is in progress, the voluntary cancellation policy shall apply.
- Travelers that voluntarily cancel any of the tour services shall be entitled to no refund. There will be no refund for unused services, including transfers and hotel bookings.

Claims:

- Claims must be made in writing within 30 days after tour completion or after the event that provoked the claim, and sent to the following e-mail address:
 - o dez@bestofbothadventures.com
 - o trish@bestofbothadventures.com
- No claims shall be accepted after such 30-day period.

Documents:

It is the traveler's sole and exclusive responsibility to have all required documents for the trip. The traveler must have a valid passport and any required visas according to the itinerary chosen. The traveler shall not be entitled to any refund if he or she fails to comply with the above requirements. Travelers will have to pay any expenses resulting from their failure to produce any required documents, in which case the voluntary cancellation policy shall apply. The same shall apply if any country's authorities deny the traveler entry into their country.

7- Liability:

The Company hereby expressly represents that is acting between travelers and entities or persons providing Sun contract Services the services described in the itineraries. Consequently, the Company shall not be liable for any deficiency, nor for any accident, damage, injury, delay or irregularity in the services provided by sub-contractor's.

The Company makes every effort to keep all information updated; provided however, neither the the Company hereby disclaims any liability resulting from any delay, advanced departure or cancellation established by airlines or other carriers, and any and all costs arising there from shall be borne by travelers.

If tours do not have the required minimum number of travelers or if due to any justified reason the Company is forced to cancel any trip, enrolled travelers shall only be entitled to a refund of amounts paid, expressly waiving the right to assert any other claim.

The Company assumes no liability for hotel grading criteria or hotel compliance monitoring. Tour packages and itineraries sent to travelers show hotel grades as officially assigned by local tourism authorities.

The Company does not guarantee the handling of baggage and personal items, and travelers assume complete and full responsibility therefore. Travelers are therefore advised to obtain appropriate travel insurance coverage against this risk.

All travelers must have international travel health insurance must show proof of insurance before traveling

The Company assumes no responsibility by reason of bad weather conditions, demonstrations, riots, war or war rumors, or any Act of God or force major events outside the control of either party that may adversely affect the tour.

The use of air or land transportation by travelers implies a direct relationship between carrier/s and travelers. Travelers are advised to obtain flight cancellation insurance, although the Company does not offer this type of insurance.

Customer's acceptance

The customer declares to understand and accept the conditions described in this page, and such acknowledgment will be reconfirmed by any of the following events:

1. Payment of the hired services by any means of payment.
2. Reception of the receipt for the aforementioned services.
3. Using any of the parts of the services that have been hired.

Terms and conditions may vary at any time without prior notice, please check this page for updates, changes or additions.

About our trips

Age

We cannot accept bookings from unaccompanied minors, although we can sometimes take accompanied teenagers depending on their experience and the suitability of the trip. We do not have a strict upper age limit, but as these are by nature adventurous active holidays and all contain elements that require a certain level of fitness and mobility, you must be certain that you are capable of fully participating in the activities indicated in the Trip Notes. In certain circumstances we may require reasonable proof of medical fitness and general suitability before accepting a booking for a particular trip.

Medical Fitness

For your own safety, if you are over 65, or if you are traveling on a trek over 3000m., or have a medical condition that might interfere with your enjoyment

Of your chosen holiday, we ask you to complete a medical form and seek your doctors consent to your participation. In the event that your doctor does not agree, we will allow you to transfer your deposit without penalty to another holiday in our current published program, which does satisfy your doctor, provided that you notify us of your intention to transfer, either within 28 days of your confirmation date, or more than 56 days before departure, whichever is the earlier. If you are booking less than 56 days before departure, we recommend that you obtain your doctors consent prior to booking.

Experience

For certain trips we require further information to ensure that your experience and fitness matches that required to safely undertaking the Adventure you are selected.

Trip Notes

For each trip we publish Trip Notes containing a detailed itinerary and essential tour information; please ask Dez for any that interest you or access our website.
www.bestofbothadventures.com

Whether you request Trip Notes or not, a copy will be sent to you with your booking confirmation. Booking confirmation, is the definitive statement of inclusions and other trip details and forms part of our contract with you. If you book without reviewing please let Dez know and she will send it to you. Before you go you must have Travel Insurance. It is a condition of joining any trip that you must be insured against medical and personal accident risks (to include repatriation costs, air ambulance and helicopter rescue services). We also strongly recommend that you take out cancellation insurance. You must also ensure that the policy you take provides an adequate level of protection and covers you for the activities involved in your holiday. You must carry proof of insurance (eg your insurance certificate) with you on your holiday; if you cannot provide this at the start of your trip, you will be required to take out a suitable policy at that time. We will be happy to recommend a company

Health, visas & passports

It is a good idea to have a medical and dental check-up before you travel. On all trips a first aid kit is carried to deal with minor accidents, but this is necessarily limited. Very few countries now require specific vaccinations, though some are generally recommended outside Europe: these are detailed in the Trip Notes, though we advise you to consult your doctor or local vaccination center for more detailed information. You will need a full Passport valid for at least six months. Many countries require you to obtain a visa prior to arrival, and it is your responsibility to obtain those that are necessary. Visa requirements for many nationalities are detailed in the Trip Notes, but you should consult with Dez, Visa Service or the relevant embassies for up-to date advice.

Spending money

It is difficult to give an average amount as so much depends on the individual and the destination, but it would be wise to allow a minimum of US\$10 per day for incidentals and tips, though on some trips it would be hard to spend as much as this. Remember there are often souvenirs to buy and you should allow some extra spending money for this.

Baggage on flights

You are restricted to 20 kg. Of baggage on most flights. We recommend you to take rather less than this to allow for souvenirs that you may want to bring. Please check with your airlines.

Food

Meal plans vary according to area and circumstances: for every trip, details of what is included are shown in the Food section of each trip, and in the Trip Notes if you have needs. Hotels in the main centers, we normally use tourist class hotels, wherever possible with twin rooms and private facilities. Accommodation is based on twin-share, though single rooms are sometimes available for an extra cost. By nature, accommodation in remote areas is often of a simpler type; there may be only be low standard hotels, and lodges and mountain refuges may only have dormitory sleeping arrangements. In such places, services such as plumbing and hot water can be erratic and below the standards found in your home country.

Camping equipment

Where camping equipment is needed, all the communal items are supplied

By Best of Both Adventures for Women, including tents as specified in the Trip Notes and all cooking and eating utensils. You will need to bring a sleeping bag and in some cases a sleeping mat. And backpack clothing & Equipment

On most trips light, comfortable casual clothes are all that is needed, plus cold and wet weather protection. On some trips you will need a sleeping bag and sleeping mat and occasionally other items of specific equipment: where this is the case details are given in the Trip Notes.

Essential Information

Domestic Flights

Domestic flights in the destination country are not included.
Be sure to make this in conjunction with your international ticket.

Accommodations

Whether in hotels, lodges or camping this is always included during the tour.

Single rooms or tents

Our prices are based on twin share accommodation. If you book on your own (many people do), we arrange for you to share with a person of the same sex. If we can and you agree we charge single supplement .for single rooms see trip notes. If you are a smoker we ask you not to smoke in your room or tent if sharing.

Food

Meal plans vary from trip to trip. All you need to do is to take enough money to cover the cost of meals not included in the trip cost, and of drinks and incidentals.

Advice on this is given in the Trip Notes.

Transport

All necessary transport during the trip is included, whether private or public,

Sightseeing

Included wherever it is part of the itinerary (as stated in the Trip Notes). There are usually optional trips too.

Not included

- International flights, visas, vaccinations, travel insurance, some airport taxes,
- Trips, entrance to historical sites if not specified in the Trip Notes, extra
- Optional excursions and any personal expenditure such as laundry, drinks and tips.

Warnings

- Adventurous Travel. On many of our holidays the areas are remote, the lifestyle is very different and events much less predictable than on a conventional holiday. In addition, some of the activities involved, particularly on Activity and hiking trips, are potentially hazardous in which accidents inevitably occur from time to time.
- Health, safety and operational standards - particularly of hotels, transport and airlines - are often not up to Western levels. However good our organization is, we are at the mercy of the unexpected, and this type of trip can never be entirely cut-and-dry. If you are not prepared for this you should not travel with us. Because these are not ordinary package Adventure, the outline itineraries given in this brochure are statements of intent rather than promises.

Local weather, politics, airlines, transport or a host of other uncontrollable

Factors can mean a change in itinerary or means of transport. It is unlikely that the itinerary would be substantially altered, but if changes are necessary the leader will decide the best alternative, after consultation with the group. Where a delay or change does occur, we will do everything we can to minimize its effects, but we cannot be held responsible for the results of delays or changes outside our control. Finally, crime and other security risks exist in practically all countries whether it be the USA or India. Traveling in a group is a safeguard, but not a guarantee. Though we will take all reasonable care of you, we cannot do this adequately if you do not at all times take sensible precautions yourself.

Accommodations

Our aim, wherever possible, is to use accommodation that is in keeping with the area that we visit, local in character, and generally locally owned. Inevitably, this means that in many places such accommodation does not match up to International class standards. Plumbing and hot water can be erratic, facilities are not generally of resort standard, and service, although friendly, may not be polished and professional. If you choose to travel on this type of Adventure you must accept that this is all part of the experience.

Transport

In many countries that we operate in, transport facilities and regulations are not up to the standard of say the EU or North America. Where this is the case we attempt to ensure that all our transport complies with local regulations and standards, but we cannot guarantee the same standard as in the EU. If you choose to travel to these destinations, you must be prepared to accept the standard of transport that is available in the area.

Group Activities

Requirements, and health formalities. Changes in all of these items may be made at any time and we will notify you of any changes that we become aware of as soon as we are reasonably able to do so. Weeks before departure, when you should ensure that you are fully aware of the contents of the Trip Notes before booking. The information and conditions relating to your Adventure (and extensions/options where applicable) contained in the Trip Notes will be deemed to be part of the contract, and you should therefore read them carefully. Should there be a discrepancy between the information in the brochure and the Trip Notes, the information in the Trip Notes supersedes that in the brochure and will be considered the most up-to-date and accurate.

Any information or advice provided by the Company on matters such as permits, visas, vaccinations, climate, clothing, baggage, special equipment, etc. is given in good faith but without responsibility on the part of the Company, and the passenger accepts responsibility for obtaining any necessary visas and travel documents required for the holiday.

If any significant changes to the holiday have to be made before departure, we undertake to inform you, and you are entitled to the options detailed above. A 'significant change' is a change of more than 24 hours (12 hours for holidays of 10 days' duration or less) in departure or return timings or other such changes to itineraries and services that would reasonably be considered significant.

Your booking is accepted on the understanding that you realize the hazards involved on an active or adventurous holiday, including injury, disease, loss or damage to property, inconvenience and discomfort. The whole philosophy of this type of travel is one, which allows alternatives and a substantial degree of on trip flexibility. The outline itineraries given for each adventure must therefore be taken as an indication of what each group should accomplish, and not as a contractual obligation on the part of Best of Both.

Changes in itinerary may be caused by local political conditions, flight cancellations, mechanical breakdown, weather, border restrictions, sickness, or other unforeseeable circumstances. It is a fundamental condition of joining any of the holidays described in this brochure that you accept this flexibility, and acknowledge that delays and alterations and their results, such as inconvenience, discomfort, or disappointment, are possible: we will always endeavor to provide suitable alternative arrangements. If it is impossible to make alternative arrangements or if a passenger is unable, or does not choose for good reason, to complete an itinerary outlined for a holiday, the Company is not liable to supply alternative itineraries, excursions, accommodations, services or staff for the period when the client is not present with the group, but in these circumstances we will arrange

Transport back to your point of departure if you wish. On an active group Adventure it is necessary that you abide by the authority of the leader, who represents the company. Signing our booking form signifies your agreement to this, and if you commit any illegal act when on the holiday or if in the reasonable opinion of the leader your behavior is causing or likely to cause danger, distress or annoyance to others we may terminate your travel arrangements without any liability on our part. If you are affected by any condition, medical or otherwise, that might affect your or other people's enjoyment of the Adventure, you must advise us of this at the time of booking.

Before you come on the Adventure you must be covered by insurance, which must include adequate cover for baggage, medical expenses and the cost of repatriation should you become too ill to continue, including helicopter rescue and air ambulance. If you join the Adventure without adequate insurance you may not be allowed to continue on the Adventure, with no right of refund. Protection for at least US\$75,000 for emergency medical evacuation plus

We are responsible to you for the proper performance of our obligations under the contract irrespective of whether those obligations are provided directly by us, or by third party service providers engaged by us acting within the proper course of their employment. We are liable to you for any damage caused to you by our failure to perform the contract or by our improper performance of the contract, unless that failure is:

- a) Attributable to you;
- b) Attributable to a third party unconnected with the provision of the services and are unforeseeable or unavoidable;
- c) Due to unusual and unforeseeable circumstances beyond our control and could not have been avoided even if all due care had been taken

In any event, you are strongly advised to insure yourself against any possible risk that may occur and in particular to ensure that you have sufficient insurance in respect of dependent relatives. You are required to carry proof of insurance with you and produce it if reasonably requested by company employees or suppliers per group per incident, and by completing our Booking Form you acknowledge that the Company has taken all reasonable steps to safeguard its liability in this.

Any likeness or image of you secured or taken on any of our holidays may be used by the company without charge in all media (whether now existing or in the future invented) for bona fide promotional or marketing purposes, including without limitation promotional materials of any kind, such as brochures, slides, video shows and the internet.

By completing the booking form you agree that, if necessary, the company may pass your contact details and numbers to any third party connected with the operation of the specific holiday on which you have booked. This information will not be used for any other purpose, nor will be passed to any other parties.

The booking conditions may only be waived or amended by written mutual consent. When you complete the booking form you agree to accept all these conditions, and when we accept your booking we agree to carry out our obligations to you as defined in this text. The Adventure in this brochure is by nature active and some travel to remote destinations. Before completing and signing this booking form you should fully understand what is involved in your chosen holiday and be confident that you are fit enough to fully participate in all the activities described.

Please complete this form in CAPITALS for each participant. If possible, please complete all sections of the form, but if you do not have your passport details at the time of booking, or you will need to obtain a new passport before you travel (most countries require that your passport is valid for at least six months on entry), please ensure that you send us these details at the earliest opportunity – if this is the case, we will send you a form to complete with your booking confirmation. Please advise us immediately if any of the information you give us on this form changes. Signing this Booking Form indicates that you have read the Booking Conditions and agree to abide by them. If traveling with minors you should sign for them: this indicates that you have read the paragraph 'Minors' and that all participants are capable of undertaking the holiday.

Today's Date:-----/-----/-----

Option No.:

Address for all correspondence:

Zip code:
Telephone Home:
Work:
Mobile:
E-mail:
Trip code I:E Dec or Frb
Departure date
Trip name Option or extension (if applicable)
1st
2nd
Trip cost: No of persons
Optional single room supplement:
Pre- and post-tour accommodation: No. Nights pre No. Nights post

TOTAL PREPAID TRAVEL COSTS

Deposit (US \$500 per person, per trip: full payment required 35 days before trip
Insurance is compulsory and you must have protection for at least US\$75,000 for
emergency medical evacuation plus US\$75,000 for medical expenses.

Documentation and shipping fee

TOTAL ENCLOSED

Title First Name.-----
Last name-----
Nationality-----
Occupation-----
Diet -----
Signature-----

Date of birth-----Place of birth-----
Passport No. -----
Place of issue-----
Date of issue-----
Date of expiry-----
Emergency contact whilst on holiday:-----

Name:-----
Address-----:
Zip code:-----
Phone Numbers:-----
E-mail:-----

Arrival place:-----

Arrival date:-----

Arrival time:-----

Flight No.:-----

Sigh and Date -----